In order to accommodate an online assembly, the Office of the General Assembly will use two primary tools: PC-Biz and Zoom. In this regard, the PC(USA) is ahead of the curve as we moved toward online hosting of business several years ago. With PC-Biz, we will be able to handle many of the needs of the virtual assembly. Below are a few significant points regarding the use of these tools and the formatting for an online assembly.

**PC-Biz**
- User accounts for commissioners and advisory delegates
- Info Hub (links to meetings, schedule, docket, instructions, etc.)
- Items of business and additional resources
- Request to speak: PC-Cue
- Voting and results

For all commissioners and advisory delegates, we urge the use of the “Session Sync” tool in PC-Biz to stay tuned to the items of business currently being considered and to have access to the voting panel.

**Zoom**
- Plenary session access for commissioners, advisory delegates, corresponding members and other participants
- Ability to break out into small groups for community building or reflection
- Hosting location for all other audio-visual content

All sessions, including worship services, will be available for live streaming on the Spirit of GA Facebook page and the General Assembly website with translation and interpretation in Spanish and Korean, as well as Closed Captioning. This will enable those who wish to be observers to be part of the online assembly. Additionally, a Help Desk hosted by staff and trained volunteers will be available for support regarding both technology and parliamentary questions.